



Data  
Management  
Professionals



# Office 365

## Back-up & Restore

The use of Office 365 has really taken off. Over half of all companies now rely on this cloud-based tool for email services and collaborations. Office 365 offers a wide range of options and applications, which means your company is generating data all the time in a variety of locations. This has resulted in more data than ever before. At the same time, your company needs to control all this data, as well as protecting it.



We store



We protect



We manage

## Why do you need to protect your Office 365 data?

Office 365 is a robust product. Microsoft has put a lot of effort into making sure the platform remains active. However, there are a number of important problems which every current or future Office 365 user need to take into consideration.

- No point-in-time restoration of for mailbox items: Microsoft has stated that "point in time restoration of mailbox items is out of scope for the Exchange Online service". This means that, if a company is subject to an account takeover, ransomware attack or the removal of data by a malicious insider, there is no guarantee that lost data can be recovered.
- "Shared responsibility model": Office 365 operates on what is known as a 'model for shared responsibility'. This model determines that Microsoft is responsible for its global infrastructure and will ensure that Office 365 remains accessible, but that clients are responsible for access to and the assessment of the data which is stored using the infrastructure made available by Office 365.
- Local disruptions and data losses: Despite the fact that Office 365 has a relatively safe global system (it achieved reliability of 99.97 percent in the first quarter of 2019), it frequently suffers local disruptions. These disruptions may result in data losses.

Would you like to know more about Office 365 Backup? Contact us at [www.dmp.com/contact](http://www.dmp.com/contact) or call us at +27 11 655 7130

## What are the limitations of the built-in security provided by Office 365?

Office 365 has some built-in security options but it also has its limitations.

- The Recycle bin is insufficient: Files which have been deleted from the Recycle bin are truly lost after 30 days. The Recycle bin does not often provide its own type of data protection.
- Retention policies are resulting in increasing costs for data storage: A company's retention policy may result in an increase in storage use in applications like OneDrive and SharePoint. This can result in high supplemental costs because you are charged per gigabyte, per month.
- Rogue administrators: Furthermore, retention policies do not offer protection from rogue administrators, unless a Retention Lock is being used. However, this function cannot be switched off once it has been activated. This means that you are at risk of your consumption of storage capacity increasing dramatically which will result in additional costs.

## Protect your Office 365 data with DMP

DMP has developed an Office 365 Back-up service based on a pay-per-use model without up-front investments. We will secure your Office 365 data in tier 3 data centres located across the globe. Retention can be selected based on your needs. A self-service portal makes restoring your data really easy.

Your data in safe hands